

GSX Monitor & Analyzer Streamline your business-critical messaging & collaboration environments





SCOM 2012 Management Pack

GSX SOLUTIONS

INSTALLATION & CONFIGURATION GUIDE

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INTRODUCTION

Providing extensive capabilities to anticipate problem before they impact users, GSX Monitor and Analyzer works with SCOM to build a complete solution that monitor and report on the High Availability of your key components in your collaborative and messaging environment.

Totally agentless, GSX Monitor and Analyzer allow you leveraging your SCOM investment. With a single instance of GSX Monitor and Analyzer, without installing anything on any of your server, you can measure, collect, alert and send reports on the key critical points of your Microsoft Exchange, SharePoint, BlackBerry and IBM environments.

GSX Monitor and Analyzer is the expert that administrators need to simply and efficiently get the most of SCOM, enabling proactivity, real high-availability and automatic reporting on their entire collaborative and messaging environment.

REQUIREMENTS

The SNMP module must be enabled in your GSX Monitor license.

The SNMP option must have been enabled during the GSX Monitor installation.

The SNMP service must be started (page 4) on the station where GSX Monitor resides.

The alert profile must be configured to send SNMP traps (on page 7) in GSX Monitor.

INSTALLING THE SNMP SERVICE ON GSX MONITOR AND SCOM STATIONS

The SNMP module must be enabled in your GSX Monitor license.

The SNMP option must have been enabled during the GSX Monitor installation.

Checking if the SNMP Service is already installed and running

- 1. Right-click on *My Computer* and select *Manage* > *Services and Application* > *Services* (the location of the Services menu may vary depending on the operating system).
- 2. In the list of Services, search for SNMP Service:

🌉 Smart Card	Manages access to smar		Manual	Local Service
🤹 Smart Card Removal Policy	Allows the system to be		Manual	Local System
SNMP Service	Enables Simple Network	Started	Automatic	Local System
🤹 SNMP Trap	Receives trap messages	Started	Automatic	Local Service
🤹 Software Protection	Enables the download, i	Started	Automatic (D	Network S

The SNMP Trap Service is not required by GSX Monitor and can be disabled if not used by another application.

- If the service is installed and running on both stations, refer to Configuring the SNMP Agent.
- If the SNMP service is not installed on a server, follow the procedure below.

Installing and configuring the SNMP Service

 Go in Control Panel > Programs > Turn Windows Features On or Off and select the Simple Network Management Protocol feature (the location of the Features menu may vary depending on the operating system).

		1771
Select Features		×
Features Confirmation Progress Results	Select one or more features to install on this server. Every memore Assistance Description Remote Differential Compression Single Network Management Protocol Remote Server Administration Tools (Installed) Single TCP/IP Services Single TCP/IP Services Single Service Single Service Single Service Single Service Single TCP/IP Services Single Service Single Service Single Service Single Service Single Service Single Service Windows Internal Database Windows Server Maration Tools Windows Server Rackup Features Windows Server Rackup Features Windows Server Backup Features Windows Server Backup Features Windows Server Backup Features Mindows Server Server Windows Server Backup	

- 2. Wait during the SNMP feature installation and exit the installation program when done.
- 3. Go in the Windows Services: right-click on *My Computer* and select *Manage* > *Services and Application* > *Services* (the location of the Services menu may vary depending on the operating system).

4. Open the SNMP Service Properties:

🖏 Services (Local)							
ENMD Equipo	Name 🔺			Description	Status	Startup Type	Log On As
Simily Service	Secondar	v Logon		Enables st		Manual	Local System
Stop the service	Secure So	ocket Tunneling Prot	ocol Se	Provides s		Manual	Local Service
Restart the service	Security A	Accounts Manager		The startu	Started	Automatic	Local System
	Server	-		Supports fil	Started	Automatic	Local System
Description:	🖏 SharePoir	t 2010 Administratio	on	Performs a	Started	Automatic	Local System
Enables Simple Network Management	🔅 SharePoir	it 2010 Timer		Sends notif	Started	Automatic	GSX-MS\s
processed by this computer. If this	🖏 SharePoir	t 2010 Tracing		Manages tr	Started	Automatic	Local Service
service is stopped, the computer will be	🖏 SharePoir	it 2010 User Code H	lost	Executes u		Disabled	GSX-MS\s
unable to process SNMP requests. If this	🖏 SharePoir	t 2010 VSS Writer		SharePoint		Manual	Local System
service is disabled, any services that explicitly depend on it will fail to start	🖏 SharePoir	t Foundation Searc	h V4	Provides fu		Disabled	Local Service
explicitly depend on it minimum to start	🖏 SharePoir	it Server Search 14		Provides e	Started	Manual	GSX-MS\S
	🎑 Shell Hard	ware Detection		Provides n	Started	Automatic	Local System
	🍓 Smart Ca	ď		Manages a		Manual	Local Service
	🧟 Smart Ca	d Removal Policy		Allows the		Manual	Local System
	SNMP Se	- Short	l	Enables Si	Started	Automatic	Local System
	SNMP Tr	Stop		Receives tr		Manual	Local Service
	🔍 Software	Bourso		Enables th	Started	Automatic (D	Network S
	🔍 Special A	Recume	Helper	Allows adm		Manual	Local System
	SPP Noti	Dectart		Provides S		Manual	Local Service
	SQL Acti	Restart	ervice	Enables int		Disabled	Network 5
	SQL Serv	All Tasks 🛛 🕨	0)	Provides st	Started	Automatic	gsx-ms\sq
	SQL Serv	Defrech	0)	Provides st	Started	Automatic	gsx-ms\sq
	SQL Ser	Kenesn	NT5050)	Executes j		Manual	gsx-ms\sq
	SQL Serv	Properties	NT6060)	Executes j		Manual	gsx-ms\sq
	SQL Ser	Help		Provides S	Started	Automatic	Local Service
	SQL Ser	пер	1	Provides th	Started	Automatic	Local System
	SSDP Disc	overy		Discovers		Disabled	Local Service
	🧠 System E	vent Notification Ser	vice	Monitors s	Started	Automatic	Local System

5. Check the Community name. This name must have at least Read rights and configured in GSX Monitor:

SNMP Service Properties (L	ocal Computer)		X
General Log On Recovery	Agent Í Traps	Security Der	endencies
	I rigeric rispe	100	
Send authentication trap	I.		
Accepted community nam	es		
Community	Hig		
paolic	116		
A <u>d</u> d	<u>E</u> dit	<u>R</u> emove	
Accept SNMP packe	ts from any host		
C Accept SNMP packe	ts from these hosts		
Add	Edit	Bemove	1
	m alan	пешоче	
Learn more about SNMP			
<u>ortini</u>			
	ОК	Cancel	Apply

- 6. Ensure the Accept SNMP packets from any host option is selected, or enter the IP address (or host name) of the SCOM station if you are on the GSX Monitor station, and vice-versa, in the list of authorized hosts.
- 7. Click OK and restart the SNMP service if modifications have been made.

CONFIGURING GSX MONITOR TO SEND SNMP TRAPS

SNMP traps sending is an optional module that needs to be enabled in your GSX Monitor License.

1. Open the alert profiles configuration windows by clicking the 📃 button next to any alert in a server configuration wizard.

Configuration of profile Default		×
This Alert configuration screen is common to the whole software. use them for this profile.	When an alert condition is met, Monitor triggers the selected alert Profile. M	ove Available alerts to the Profile details in order to
Profile Configuration		Profile applied on
Profile : Default List of Available Alerts: Here are the alerts you can use in a Profile.	New Rename Delete Profile Details: Here are the alerts triggered for the Profile above, in case a there with dia case and the second sec	Each node of this tree shows the {type, name and alias} of settings where the profile is applied. This view cannot be edited, but it helps to check impact of profile modification or deletion.
New Edit	threshold is reached.	Alter of the second secon
		<u>O</u> K <u>Cancel</u>

- 2. In the List of Available Alerts area, click on the SNMP node.
- 3. Click New. The SNMP Alert Configuration window is displayed:



- 4. Enter the configuration alias (used for display only).
- 5. Enter the IP address or hostname of the station where the traps will be sent.
- 6. Click OK to validate the SNMP alert configuration.

INSTALLING THE SCOM 2012 MANAGEMENT PACK

Make sure all the prerequisites listed in the Requirements (on page 4) chapter are fulfilled.

The Management pack must be installed on the Management Server.

- Download the SCOM 2012 Management Pack on GSX Support web page (http://support.gsx.com/index.php).
- 2. Place it anywhere on the SCOM Management server. It will be used during the *Import* (page 9) procedure.

CONFIGURING SCOM TO RECEIVE GSX MONITOR ALERTS

ADDING GSX MONITOR AS A NETWORK DEVICE IN SCOM

- 1. Open the Operation Console of SCOM.
- 2. From the left pane, click on the Administration tab.
- 3. Click Import Management Packs from the Tasks Panel:

Administration	<	Management Packs (94)					>	Tasks
🔺 🌼 Administration	^	Name 4	•	Version	Sealed	Date Import ^	Ż	0
遇 Connected Management Groups		📷 360 Application Monitoring Dashboards	7	7.0.9538.0	Yes	7/18/2013 4:	0.0	tions A
4 🔚 Device Management		📷 Baselining Tasks Library	7	7.0.8432.0	Yes	7/18/2013 4:	AC	uons n
📹 Agent Managed		📷 Client Monitoring Internal Library	7	7.0.9538.0	Yes	7/18/2013 4:	TA	Properties
🛵 Agentiess Managed		📷 Client Monitoring Library	7	7.0.9538.0	Yes	7/18/2013 4:		Export Management Pack
Management Servers		🚟 Client Monitoring Overrides Management Pack	7	7.0.9538.0		7/18/2013 4: ≡	×	Delete
Pending Management		📷 Client Monitoring Views Library	7	7.0.9538.0	Yes	7/18/2013 4:	The second	Create Management Pack
Management Pady		📷 Data Warehouse Internal Library	7	7.0.9538.0	Yes	7/18/2013 4:	-	Download Management Packs
Management		📷 Data Warehouse Library	7	7.0.8432.0	Yes	7/18/2013 4:	-	Import Management Packs
Discovery Rules		🚟 Default Management Pack	7	7.0.9538.0		7/18/2013 4:	-14	- A
🚟 Network Devices	=	📷 Distributed Application Designer Library	7	7.0.8432.0	Yes	7/18/2013 4:		
🙅 Network Devices Pending Management		🚟 GSX Monitor Management Pack	2	2.0.0.0	Yes	8/9/2013 6:3		
a 🖂 Notifications		🖌 GSX Monitor MP	1	1.0.0.0		8/9/2013 6:3		
🚘 Channels		📷 Health Internal Library	7	7.0.8432.0	Yes	7/18/2013 4:		
Subscribers		🚟 Health Library	7	7.0.8432.0	Yes	7/18/2013 4:		
Legis Subscriptions		📷 Image Library (System Center)	7	7.0.9538.0	Yes	7/18/2013 4:		
Product Connectors		📷 Image Library (System)	7	7.5.8501.0	Yes	7/18/2013 4:		
Page Internal Connectors		📷 Image Library (UNIX/Linux)	7	7.4.3507.0	Yes	7/18/2013 4:		
Run As Configuration		📷 Image Library (Windows)	7	7.5.8501.0	Yes	7/18/2013 4:		
Accounts		📷 Instance Group Library	7	7.5.8501.0	Yes	7/18/2013 4:		
ko Profiles		Microsoft Audit Collection Services	7	7.0.9538.0	Yes	7/18/2013 4:		
🙆 UNIX/Linux Accounts	-	📷 Microsoft Data Warehouse Reports	7	7.0.9538.0	Yes	7/18/2013 4:		
- · · ·	-	📷 Microsoft Generic Report Library	7	7.0.9538.0	Yes	7/18/2013 4:		
Discovery Wizard		📷 Microsoft Service Level Report Library	7	7.0.9538.0	Yes	7/18/2013 4:		
Monitoring		📷 Microsoft System Center Application Monitoring 360 Templa	7	7.0.9538.0	Yes	7/18/2013 4:		
- montoning		🚟 Microsoft System Center Operations Manager Library	7	7.0.9538.0	Yes	7/18/2013 4:		
Authoring		🚟 Microsoft System Center Visualization Network Library	7	7.0.9538.0	Yes	7/18/2013 4:		
Administration		🚟 Microsoft SystemCenter OperationsManager Summary Dash	. 7	7.0.9538.0	Yes	7/18/2013 4:		
		🚟 Microsoft SystemCenter Visualization Configuration Library	7	7.0.9538.0	Yes	7/18/2013 4:		
My Workspace		🚟 Microsoft SystemCenter Visualization Network Dashboard	7	7.0.9538.0	Yes	7/18/2013 4:		

4. Click Add and select Add from disk:

-	Import Manage	ment Packs		X
Select Managemer	nt Packs		111	
Select Management Packs				🕜 Help
	Import list :		🕂 Add 🗸 🚰 Properties 🍾	Remove
	Name	Version	Rele Add from catalog	
			Add from disk	
	Status details :			
			Install	Cancel

5. Browse for the folder where you have downloaded the GSX.Monitor.2012.Management.Pack.mpb file and click Open:

.	Select Management Packs to import	t	x
🕞 🕞 🔻 🕇 📕 « L	ocal Disk (C:) 🔸 tmp 🛛 🗸 🖒	earch tmp	م
Organize 👻 New folder			H • 🔲 🔞
🔆 Favorites	Name	Date modified	і Туре
Desktop	GSX.Monitor.2012.Management.Pack.mpb	8/1/2013 6:17	PM MPB File
Downloads			
and the contractor			
🕞 Libraries			
Documents			
E Pictures			
Videos			
📲 Computer			
14			
🗣 Network			
	< III		>
File r	aame: GSX.Monitor.2012.Management.Pack 🗸	All Management	Packs (*.mp; * ♥
		Open	Cancel

6. Click Install. This makes take a few minutes.

From the Authoring tab, a new Template is created:

Authoring	<	GSX Monitoring (1)			>	Tasks
🔺 📝 Authoring	^	Name	Management Pack	Created	C	2 🔞
Management Pack Templates .NET Application Performance Monitoring GSX Monitoring OLE DB Data Source Process Monitoring TCP Port UNIXXLinux Process Monitoring UNIXXLinux Process Monitoring Web Application Availability Monitoring Web Application Transaction Monitoring Windows Service Monitors Groups Management Pack Objeds Monitors Monitors Object Discoveries Overrides Overrides Res	III	GSX VMMoni 2012	VMMoni2012	8/12/2013	110: M	Anagement Pack Templates A Add Monitoring Wizard Properties View Management Pack Objects Delete
🃄 Service Level Tracking	۲	۲			>	
Tasks	~	Details:			~	
Add Monitoring Wizard New Distributed Application New Group Monitoring Authoring Authoring		GSX VMMoni 2012 Created: 8/12/2013 10:16:25 AM Management Pack: VMMoni2012	Description:		^	
Image: Administration Image: My Workspace						

7. Click Add Monitoring Wizard to configure your GSX Monitor server(s) and start receiving alerts:



8. From the Monitoring Type tab, select the GSX Monitoring item and click Next:

0	Add Monitoring Wizard
Select Monitoring	Type
Monitoring Type	🕢 Help
General Properties	Select the monitoring type
GSX Monitor Server	NET Application Performance Monitoring GSX Monitoring OLE DB Data Source Process Monitoring TCP Port UNIX/Linux Log File Monitoring Web Application Transaction Monitoring Web Application Transaction Monitoring Windows Service
	< Previous Next > Create Cancel

9. Give the configuration a name, select the Management Pack and click Next:

5	Add Monitoring Wizard	x
Name and Descrip		
Monitoring Type		🕜 Help
General Properties	Enter a friendly name and description	
GSX Monitor Server	Name:	
	Description:	
		<
	Management pack	
	Select destination management pack:	
	<select management="" pack=""> V</select>	
	< Previous Next > Create	Cancel

10. Enter the GSX Monitor server IP address and its FQDN:

5	Add Monitoring Wizard	x
GSX Monitor Serve		
Monitoring Type		🕢 Help
General Properties	GSX Monitor Server	
GSX Monitor Server	IP Address: [Fully Qualified Domain Name: 	
	Community String Run As Account	
	Community String Run As:	
	· · · ·	New
	< Previous Next > Create	Cancel

- 11. Select the SNMP community previously defined or create a new one. Refer to SNMP Service Installation (page 4) for more information.
- 12. Click Create and wait until the Network Device is created.

5	Add Monitoring Wizard	x
GSX Monitor Serv	er Configuration	
Monitoring Type		(i) Help
General Properties	GSX Monitor Server	
GSX Monitor Server	IP Address: 192.168.1.1 Fully Qualified Domain Name: gsx monitor server.domain/local	
	Community String Run As Account Community String Run As: Fublic Community String	✓ New
	< Previous Next >	Create Cancel

If the discovery fails, check that no firewall prevents the traps to be sent.

GSX Monitor is now configured as a Network Device:

Monitoring	<	Network Devices (2)				> Tasks					
▷ 📴 Data Warehouse	^	State	- (Maint	Name	Location	Model	SNMP Ager	nt Ac		0
a 🕝 GSX Monitor Management Pack		Healthy			VMMoni2012.e			192.168.1.16	58	-	
GSX Monitor Dashboard		Not monitored	_		gsx-monitor-se			192.168.1.1		Stat	te Actions
a 🚰 GSX Monitor Alerts										N	Start Maintenance Mode
Critical Alerts										13	Edit Maintenance Mode Se
Information Alerts										-	Ston Maintenance Mode
≽ Warning Alerts										-127	
🧮 GSX Monitor MP											Personalize view
Microsoft Audit Collection Services										Tas	ks A
Microsoft Windows Client										_	
Microsoft Windows Server										1111	Entity Properties
A Contract Monitoring	_									()	Health Explorer
Active Alerts	=										
🚻 Hosts										Nav	vigation
👯 HSRP Groups										۵	Alert View
🔢 Legacy Network Devices											Diagram View
III Network Devices										12	Event View
Network Summary Dashboard											Performance View
Routers											Chata Minur
Switches											State view
ULANS VLANS		<							>		Network Node Dashboard
Performance	\mathbf{v}	Detail View							~	30	Network Vicinity Dashboard
<										N	de Tarla 🔹 🔺
Show or Hide Views		Node properties of	F VIV	IMoni2012.e	nt.gsx.com				^	NO	de lasks
New View 🕨		Display Name	٧N	/Moni2012.er	nt.gsx.com					L	Ping
		Full Path Name	VN	Moni2012.e	nt.gsx.com						SNMP GET
Monitoring		Access Mode Certification	ICN	MPSNMP							SNMP Walk
Authoring		Description									Teinet Console
2 Automig		Device Key	192	2.168.1.168							Traceroute
Administration		Location									
Mu Workspace		Port Number	16	1							
La wy workspace		Primary Owner Contact									

GSX Monitor alerts are now collected and sorted depending on their criticity. Refer to Alerts Severity for more information.

Monitoring	<	Critical Alerts (9)			
🕨 📴 Data Warehouse	^	Ø Description	Resolution	Created -	Custom Field
a 済 GSX Monitor Management Padk		Source: VMMoni2012.ent.gsx.com (9)			
GSX Monitor Dashboard		10/14/2013 11:48:48 AM - Exchange Spot Check Report: LABMBX2.G	New	10/14/2013	635173481280
4 宿 GSX Monitor Alerts		10/13/2013 11:48:51 AM - Exchange Spot Check Report: LABMBX2.G	New	10/13/2013	635172617310
Critical Alerts		10/12/2013 11:48:45 AM - Exchange Spot Check Report: LABMBX2.G	New	10/12/2013	635171753250
Information Alerts		10/11/2013 6:04:36 PM - Mails forwarded back to devices: gsxbesexc	New	10/11/2013	635171114760
Warning Alerts		10/11/2013 6:04:15 PM - Mails forwarded back to devices: GSXBES00	New	10/11/2013	635171114550
GSX Monitor MP		10/11/2012 11:49:47 AM - Exchange Spot Check Penort: LABMEY2 G	New	10/11/2012	625170990270
Microsoft Audit Collection Services		10/11/2013 11:40:47 AWI - Exchange Spot Check Report: EABIVIBA2.0	New	10/11/2015	055170009270
D G Microsoft Windows Client		10/10/2013 6:01:54 PM - Mails forwarded back to devices: gsxbesexc	New	10/10/2013	635170249140
Microsoft Windows Server		10/10/2013 6:01:23 PM - Mails forwarded back to devices: GSXBES00	New	10/10/2013	635170248830
a 🚰 Network Monitoring	_	10/10/2013 1:38:21 PM - Domino down: azer (azer) Down since 10/1	New	10/10/2013	635170091010
Active Alerts	=				

ALERTS SEVERITY

GSX Monitor alerts are all gathered in the GSX Monitor Dashboard of the Monitoring tab and sorted in three categories depending on their severity:

Monitoring <	GSX Monitor Dashboard			
Distributed Applications Task Status	Critical Alerts (11)			
Windows Computers	Description	Resolution C	Created 🛛 👻 Custom Field 8	^
Agentless Exception Monitorim	Source: VMMoni2012.ent.gsx.com (11)			
Application Monitoring	10/14/2013 6:02:39 PM - Mails forwarded back to devices: gsxbesexc1 (gsxbesexc1)	New 1	10/14/2013 6351737055900	
Data Warehouse	10/14/2013 6:01:51 PM - Mails forwarded back to devices: GSXBES002 (GSXBES002)	New 1	10/14/2013 6351737051100	
a 🙀 GSX Monitor Management Pack				\checkmark
GSX Monitor Dashboard				
4 済 GSX Monitor Alerts	Manuface Alexter (a)			
Critical Alerts	warning Alerts (0)			
▶ Information Alerts =	Description Resolution State Created			
Warning Alerts				
GSX Monitor MP				
Microsoft Audit Collection Services				
Microsoft Windows Client				
Microsoft Windows Server				
Network Monitoring				
Active Alerts	Information Alerts (12)			
Hosts	Description	Resolution Stat	te Created	- <u>^</u>
HSKP Groups	Source: VMMoni2012.ent.gsx.com (12)			
Legacy Network Devices	10/14/2013 5:05:12 PM - Traveler Devices Synchronisation Date: GSX Pool (GSX Pool)	New	10/14/2013 5:05:13 PM	
Network Summary Dashboard	10/14/2013 4:06:38 PM - No forwarded mail threshold: GSXBES002 (GSXBES002) No m.	New	10/14/2013 4:06:39 PM	
Bouters	10/11/2012 AD2/20 DM. No fearmented meil threads lide multi-second (multi-second) No. 10	Marri	10/14/2012 4-02-25 PM	~
Switches				
VLANs V	Alert Details			`
C III >	Select an item in the view above to display its details.			
New View 🕨	*			

- Critical alerts (severity 80 to 99)
- Warning alerts (severity 60 to 79)
- Information alerts (severity 1 to 59)

The severity can be set for each Event in the *Preferences > Alerts > Events Configuration* window of GSX Monitor.

nail	Events Co	nfiguration Alerts Images GSM Modem				
hese :	settings al	low to configure specific parameters directly rela	ited to the Events:			
S	Severity:	this parameter indicates how critical the alert is GSX Analyzer	and allows to filter alerts by se	verity on remote sys	tems such as SNM	P consoles
S	Sound:	these are the sounds to play by the Graphical i	nterface in case of outage. Pleas	se note that sounds (can also be played	when an
		alert is triggered				TIC
P	Play:	number of times to play the sound				l est Soun
		Event Name	Severity	Sound	Play	
Do	mino dowr	1	90	(none)	1	
Do	mino up		05	(none)	1	
Do	mino Netw	vork down	90	(none)	1	
Do	mino Netw	/ork up	05	(none)	1	
Do	mino Task	: down	50	(none)	1	
Do	omino Task	: up	05	(none)	1	
Do	mino Clust	er down	95	(none)	1	
Do	mino Clust	er up	05	(none)	1	
Lo	g scanning	: critical errors	50	(none)	1	
Lo	g scanning	: non critical errors	65 🕳	(none)	1	
Pe	nding/Dea	ad mail threshold	62 🔺	(none)	1	
Pe	nding/Dea	ad mail gets back to normal	63	(none)	1	
Dis	sk space ti	nreshold	64 CF	(none)	1	
Dis	sk space g	ets back to normal	66	(none)	1	
Dis	sk space V	Vaming	67	(none)	1	
No	more War	ming on Disk Space	68 🔫	(none)	1	
Av	ailability In	dex Threshold	90	(none)	1	
Av	ailability in	dex gets back to normal	05	(none)	1	
Se	conds on (queue Threshold	90	(none)	1	
Se	conds on (queue gets back to normal	05	(none)	1	
Wo	ork queue	depth Threshold	90	(none)	1	
Wo	ork queue	depth gets back to normal	05	(none)	1	
Ma	ail routing d	lown	90	(none)	1	
Ma	ail routing u	p	05	(none)	1	
Ma	ail routing a	iccess failure	90	(none)	1	
No	more Mail	muting access failure	05	(none)	1	

If a severity value is set on an alert profile, it overrides the default value of the event. All alerts related to that profile will then have the same severity.

Configuration of profile Default This Alert configuration screen is common to the whole software. Wi Move Available alerts to the Profile details in order to use them for th Profile Configuration	hen an alert condition is met, Monitor triggers the selected alert Profile.
Prome : Default List of Available Alerts: Here are the alerts you can use in a Profile. They are not selected yet 1	Vew rename Delete Profile Details: Here are the alerts triggered for the Profile above, in case a threshold is reached.
Additional List Additional List Bagers Pagers Pograms Sounds System Beep Pop-Up Message SNMP SMS (GSM Modem Status: Unvalidated: Never checked)	 P→ Email → D Partu List: gmonitor@gsx.com → SNMP → SCOM_traps: send to labscom2007 → Scheduler is disabled
New Edit Delete	Escalation is disabled Scheduler
	<u>QK</u> <u>Cancel</u>